Quick Step Guide for MaintenanceDirect Requesters

- Open your Internet Browser (Internet Explorer, Netscape etc...) and type in www.myschoolbuilding.com in the address bar and press Enter or click on **Go**.
 - Follow step 2 if you are a <u>first time user</u> or if asked to enter an Organization Account Number.
- If it is the first time your computer has been to the website, enter the Organization Account number 845191594 and click Submit Organization as prompted.



You may also copy this link and paste it into the web address window for your browser:

Copy link from MSB wizard's last step

• Find a blank area on the next page, click your right mouse button and select **Create Shortcut**. This will add an *icon* on your desktop that you can double click the next time you want to sign in. Enter your email and click **Submit**. If prompted to enter your first and last name, do so.



Step 1: This will be filled in with your information from the email address you entered at the sign in screen.

Step 2: Click on the drop down arrow and highlight a *Location* that you want the work to be done at and click the mouse. Follow the same steps for *Building* and *Area* **if selections are available*. Also be sure to **type** in your Area description or Room #.

	☑ Indicates re	quired information.	
Step 1	Please be your	self, click <mark>here</mark> if you are	not Jill Briley
	First Name	Last Name	Email
	Jill	Briley	brileyj@laketravis.txed.net
	Phone 🗹	Pager	Cellular Phone
	533-6060		
Step 2	Location 🗹	n 🔻	
	Building	n	
	Select Buildin	g 🔽	
	Area		Area/Room Number 🗹
	Classroom	~	302

Step 3: Select the icon that best describes your problem and click on it.



- Step 4: Type in your description of the problem
- Step 5. Type in the best time for a technician to come by if available
- Step 6: Click on the drop down arrow and select a purpose code if available
- Step 7: Type in a when you would like the work to be completed (Click on the calendar to choose a date or type in a date in this format 12/06/04) if available

Step 4	Please describe your problem or request. ✓			
	^			
	₩.			
Step 5	Time Available for Maintenance ✓			
Step 6	Purpose Select Purpose ✓			
Step 7	Requested Completion Date			
	(A valid date is required. Text is not accepted, but you may leave it blank. Click here for assistance in date entry.)			

Step 8: Type in the submittal password of: password

Step 9: Click submit

After you click submit, the screen will refresh and go to the *My Request* Tab.



On this screen you will see up to date information on your request including the status, work order number and action taken notes. You can click on the number next the to status description to see all request marked with that status. You can search for any work order request by typing in a key word in the **Search** box and clicking on **GO.** This will pull up any of your requests with that word in it. (ex: keys would pull up any request dealing with keys).

Click on the **Work Request** Tab to input a new request.