





# B.S. IN CONSTRUCTION MANAGEMENT PROGRAM ASSESSMENT REPORT AY 2019/2020

### **EXECUTIVE SUMMARY**

The assessment review is part of our overall program assessment planning process. It is a critical self-analysis designed to systematically evaluate our program by concentrating on: (1) what it is doing, (2) how well it is operating, and (3) how it can be strengthened Our process focuses on:

- Assessing the true state of the program
- Identifying our accomplishments
- Identifying areas for improvement and recommending how to implement those improvements
- Developing information to be used for improvement of the program

This report provides the opportunity for stakeholders to review the current state of the Construction Management (CM) undergraduate program at Roger Williams University (RWU). The reporting period covers the academic year starting August 2019 thru July 2020 (AY19/20). The purpose of this report is to focus on assessment of academic activities throughout the year. The data was collected thru a variety of measurements tools to include surveys, interviews, reports, CAR's, and meeting minutes.

AY 2019/2020 was a very busy, challenging, and productive year for the CM program as indicated by the following highlights:

- Student count is at an all-time high with ≈ numbers at 213. This includes a significant number of students transferring from other programs at RWU to include but not limited to engineering, architecture, education, business, and undeclared majors. The increased numbers are good for the overall health of the program but exasperates the problem of a very high student to faculty ratio which manifests itself in more overloads or the need to find qualified faculty to teach the additional sections
- New full-time faculty was hired for start in fall of 2020. Dr. Anne Anderson has joined us from Washington State University. She brings significant full-time teaching experience, expertise in BIM and other 3D technologies, and is a licensed engineer (P.E.)
- New adjunct faculty hired to fill needs in a wide range of courses (100, 130, 200, 201, 250, 445, 455)
- Occupying new lab spaces in the SECCM lab building that will allow us to enhance the lab experience for the student and better support the learning outcomes for the various courses
- Switching to online delivery for all courses in the second half of the spring semester presented the faculty and students with enormous challenges as well as opportunities.
- Competition teams continued to enjoy success in a variety of competitions. For the first year we sent a team to the ASC International Competition in the UK, and much to our delight we finished first in the Quantity Surveying category.
- Students continued to conduct faculty led, funded research in unique areas of interest
- Development of the Emerging Technologies Lab (ETL) as a teaching and research space



ASC Region 8 International Competition Quantity Surveying – 1st Place Team



ASC Region 1 Competition Design Build Team 1st Place Team

### **INTRODUCTION**

The Construction Management Program is accredited by the American Council for Construction Education (ACCE). The CM program was last reaccredited in spring 2017 and is scheduled to be re-evaluated in fall 2022 or spring of 2023. During each year of accreditation, the program has published an annual assessment report that complies with the assessment and strategic plans.

On an annual basis, the program faculty collectively review the assessment methodology, data collection instruments, and scope of the assessment process. Each faculty is asked to help collect data from specific sources which are then reviewed by the group. The data that is collected from a wide array of sources is the basis of measuring our success in meeting our defined objectives and outcomes as outlined in the SECCM Assessment Plan.

The Construction Management Program focuses on providing the student both the "soft" collaborative skills and the "hard" technical skills to prepare the graduate to lead and manage a construction project. The construction graduate will work closely with owners, architects, engineers, and trade contractors throughout the entire design-build process. Graduates will typically take responsibility for the budgeting, scheduling and control of the construction operation. Construction careers are broadly diversified with our graduates finding employment in the principle industry sectors to include: residential, commercial building, heavy highway and industrial. In addition, all construction management graduates also earns a Business minor. Each of these categories provides the student with an essential component of their overall educational experience and ensures that students are prepared for construction management practice as required by our accrediting body.

The construction management program is designed to encompass six functional categories of courses:

- General Education
- Mathematics and Science
- Business and Management
- Construction Science
- Construction
- Other program specific courses

Each of these categories provides the student with an essential component of their overall educational experience and ensures that students are prepared for construction management practice as required by our accrediting body.

# **CURRICULUM DESIGN**

As previously discussed, the construction management curriculum has been designed around six operative classifications of courses. Each of these classifications is discussed below:

### 1. General Education

It is important that every Constructor's education include appropriate courses in communications, social sciences, and the humanities. This content should reflect the needs of the construction industry as well as the philosophy of the educational institution. Construction is concerned with people and their relationships. Thus, the ability to communicate, both orally and in writing, and the understanding of human behavior are essential assets to the constructor.

Table 1. General Education Courses				
Course #	Course # Course Title			
COMM 210	Intro to Speech Communications	3		
CORE 102	History and the Modern World	3		
CORE 103	Human Behavior	3		
CORE 104	Lit Phil & Ascent of Ideas	3		
CORE 105	Artistic Impulse	3		
WTNG 102	Expository Writing	3		
WTNG 220	Critical Writing for the Professions	3		
	Total Credits	21		

### 2. Mathematics and Science

It is essential that every Constructor possess a well-developed concept of mathematics and physical science. Construction is in part a technical process that can be best controlled by applying the principles of mathematics, statistics, and computer science. Furthermore, an understanding of the behavior of the materials, equipment, and methods used in construction requires knowledge of the laws of physics, chemistry, geology, and environmental sciences. Basic scientific, quantitative, and qualitative topics, which provide a foundation for subsequent technical subjects, are to be considered in this category.

Table 2. Mathematics and Science Courses					
Course #	Credits				
MATH 124	Basic Statistics	3			
MATH 136	Pre-calculus	4			
MATH 207	Applied Calculus	3			
PHYS 201	Physics I and Lab	4			
CHEM 191	Chemistry I and Lab	4			
	Total Credits				

### 3. Business and Management

The Constructor is a manager. To be an effective manager, the Constructor must know how to manage the principal resources of the industry, i.e., people and money. The Constructor should have a broad understanding of the fundamentals

of the free enterprise system, accounting, finance, business regulations, contract law, labor law, and marketing. This category involves fundamental courses to provide a foundation for contemporary business practices appropriate to applications in construction. No specific number of semester hours or subject areas are required, however, eighteen semester hours are required in this category.

Table 3. Business and Management						
Course Number	Course Number Course Title					
ACCTG 101	Accounting I: Financial	3				
ECON 102	Principles of Microeconomics	3				
MGMT 200	Management Principles	3				
MRKT 200	Marketing Principles	3				
LS 220 or BUSN 305	Legal Elective	3				
	Business Elective	3				
	Total Credits	18				

### 4. Construction Science

The Constructor must have an understanding of the contribution of the design disciplines' processes. The Constructor must be able to communicate with the design professionals and should be capable of participating during the planning phase of design-build projects. Construction sciences and architectural or engineering design topics selected to facilitate communications with the design disciplines and to solve practical construction problems are included in this category.

Table 4. Construction Science						
Course #	Course # Course Title					
CNST 116	Computer Applications in Construction	3				
CNST 130	Plans, Specifications and Building Codes	3				
CNST 200	Construction Methods and Materials and Lab 1	4				
CNST 201	Construction Methods and Materials and Lab 2	4				
CNST 204	Construction Statics	3				
CNST 250	Construction Equipment	3				
CNST 302	Surveying and Lab	4				
CNST 304	Applied Structures	3				
CNST 455	Mechanical and Electrical Design for Buildings	3				
	Total Credits	30				

### 5. Construction

The construction curriculum category is of vital importance in a quality construction curriculum. Courses should include both office and field activities and include the effective management of personnel, materials, equipment, costs, and time. All types of construction should be included. Curricula topics should address

the constructor's role as a member of a multi-disciplinary team, the assessment of project risk, and the alternate methods that can be used to structure the owner-designer-constructor team. Course work will examine the various roles and responsibilities of project participants throughout a project's life and the creative ways that project teams can be assembled. Fundamental topics to provide an appropriate combination of breadth and depth in current construction industry practice are to be considered in this category. These topics should develop skills that will facilitate advancement of the individual in the construction profession. Construction courses should be presented in a manner that encourages problem definition and solution, creativity, communication, evaluation, and continuous learning. The knowledge, understanding, and skills gained from prerequisite courses should be integrated and utilized in subsequent courses.

Table 5. Construction				
Course #	Course # Course Title			
CNST 100	Introduction to Construction Management	3		
CNST 116	Computer Applications in Construction	3		
CNST 260	Construction Estimating and Scheduling	3		
CNST 321	Advanced Building Estimating	3		
CNST 445	Construction Project Management and Lab	4		
CNST 450	Construction Planning and Scheduling	3		
CNST 475	Construction Project Control	3		
CNST 480	Construction Management Capstone	3		
CNST XXX	Construction Elective	3		
	Total Credits	28		

# 6. Other Program Requirements

The Roger Williams University Core Concentration involves a five-course exploration of one liberal arts discipline unrelated to the major. Construction management students select their core concentration from 39 different fields of study. This requirement ensures that students graduate with significant knowledge of at least two fields; that of the major and that of the core concentration.

Table 6. Other Program Requirements				
Course # Course Title Credits				
	Core Concentration	15		
Total Credits 15				

### **PROGRAM HEALTH AND STATUS**

AY 19/20 finds the CM program to be in a very good position to continue to provide top-notch construction education to current and future students. Health of the program is demonstrated by solid enrollment; high graduation rates; student participation in competition teams and clubs; industry participation and support; dedicated faculty; and status amongst peer institutions.

### **Enrollment**

The CM program is in a very healthy state in terms of enrollment. Program growth has been steady (see Figure 1) over the past seven years with the largest growth rate exhibited from AY 18/19 to AY 19/20. In addition, the incoming freshmen class is the largest ever at 62 students.

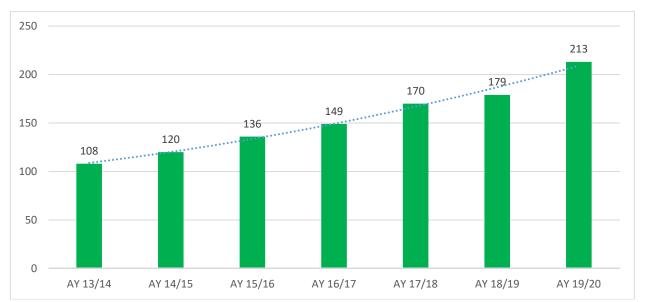
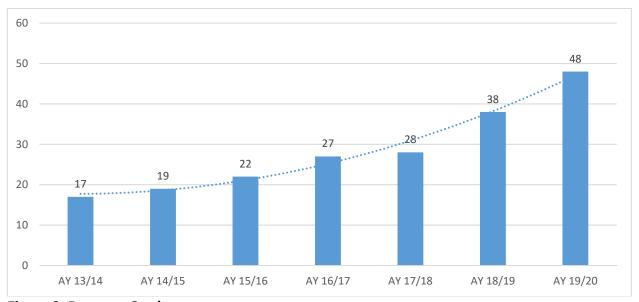


Figure 1. CM Student Population Growth



**Figure 2. Program Graduates** 

Michael Emmer, Ph.D. | Construction Management Program(s) Coordinator

### **Industry Participation**

Contractor participation has been superb which is especially evident in the addition of a third mentor for the Capstone course. Many industry professionals have devoted time, money, resources, and support to the program in CM club activities, prepping of competition teams, and donations to support student trips. The Construction Management Professional Advisory Board (CMPAB) has been very active and supporting of efforts to improve the program.

### **Academics**

With the use of additional spaces in the new SECCM Labs building, we were able to expand the methods and materials labs and development of new technology research in the Emerging Technologies Lab (ETL). Several faculty are working on the addition of new CM electives which will offer the students more choices. The goal is to have three specialization tracks with two courses each:

- Residential Construction and Development
- Heavy-Civil Construction
- Sustainability

The faculty to student ratio (see Figure 3) continues to be an issue however with addition of a new full time faculty in fall of 2020, the ratio will fall to  $\approx$  38.0 which is still one of the highest (if not the highest) on campus.

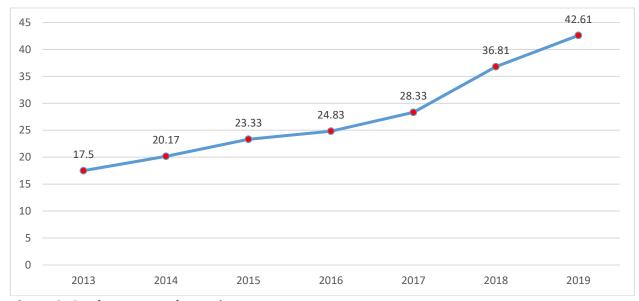


Figure 3. Student to Faculty Ratio

### Faculty

The CM program continues to enjoy a group of passionate and dedicated faculty who work very hard to provide a solid and comprehensive educational experience to prepare graduates for the challenges of the industry. When asked, CM faculty step up to teach overloads so the students' academic plan does get delayed.

# **PROGRAM ASSESSMENT**

Assessment is achieved thru multiple sources that evaluate the quality of the program from an academic, administrative, student, extracurricular, and industry perspective. All of the following data strongly indicates the program is very strong and headed in the right direction.

Table 7. Program Elements Summary								
Program Size	AY 16/17	AY 17/18	AY 18/19	AY 19/20				
Undergraduate Program Population	149	170	179	213				
Freshmen Class	51	42	37	56				
Senior Class	34	34	44	49				
Tenured Faculty	6	6	4	4				
Tenure-Track Faculty	0	0	1	1				
Number of Students per FT faculty	24.83	28.33	36.80	42.61				

**Table 8. Senior Employment Data** 

Metric	AY 14/15	AY 15/16	AY 16/17	AY 17/18	AY 18/19	AY 19/20
Average # Internships as Senior	2.74	2.73	2.71	2.80	2.81	2.64
Placement Rate	100%	100%	93%	95%	95%	87%
Salary Range						
Low		\$45,000	\$45,000	\$40,000	\$45,000	\$50,000
High		\$73,200	\$72,000	\$85,000	\$81,700	\$83,700
Mean		\$59,751	\$59,926	\$62,361	\$65,500	\$67,531
Median		\$60,000	\$60,000	\$61,000	\$65,755	\$67,000

**Table 9. Student Competition Results** 

Competition Placement	AY 10/11	AY 11/12	AY 12/13	AY 13/14	AY 14/15	AY 15/16	AY 16/17	AY 17/18	AY 18/19	AY 19/20
ASC				20,21		20, 20	20,27	21,120	25, 25	25/25
Commercial	DNP	1 <sup>st</sup>	1 <sup>st</sup>	DNP	DNP	2 <sup>nd</sup>	2 <sup>nd</sup>	DNP	DNP	DNP
Design-Build	3 <sup>rd</sup>	2 <sup>nd</sup>	1 <sup>st</sup>	DNP	1 <sup>st</sup>	2 <sup>nd</sup>	2 <sup>nd</sup>	DNP	3 <sup>rd</sup>	1 <sup>st</sup>
Heavy-Civil	DNP	3 <sup>rd</sup>	1 <sup>st</sup>	DNP	3 <sup>rd</sup>	2 <sup>nd</sup>	DNP	3 <sup>rd</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>
Pre-construction	NA	NA	NA	NA	NA	NA	NA	NA	3 <sup>rd</sup>	NA
National	NA	NA	3 <sup>rd</sup>	NA	NA	NA	Na	NA	2 <sup>nd</sup>	NA
International	Na	NA	NA	NA	NA	NA	NA	NA	NA	1 <sup>st</sup>
DBIA										
Regional									1 <sup>st</sup>	1 <sup>st</sup>
National									DNP	DNP

Note: Did Not Place (DNP)

# **Internship Program**

For AY 19/20 the vast majority of CM students had at least one internship experience. The goal for the program is that 75% of the students participate in an internship. Based on the data reported, this objective has been met. Discussions with industry representatives indicate the expectation is that students have at least two meaningful internship experiences on their resume when applying for their first full time job.

### **Student Club Activities**

Student club activity was very strong throughout the program up until the start of the COVID-19 crisis. Since the 2<sup>nd</sup> semester was done entirely online, interaction and work amongst the clubs became severely limited. That said the club was successful accomplishing a few objectives:

- Preliminary teams were formed for the fall competitions
- Two guest speakers presented unique topics

# **Capstone Project**

The Capstone course saw the largest number of students in the history of the program. This year Consigli Construction Company joined us as the third mentor.

### **Senior Exit Interviews**

Senior exit interviews were conducted by the CMPAB chair, John Puniello '97 and Greg Josselyn '11 via an online MS Teams meeting. The following is a summary of the student comments:

### **Program Strengths**

Overall, there was broad and consistent feedback regarding the strengths of the program, and the students predominantly agreed on the following:

- 1. The Faculty: The students felt supported and engaged by the faculty, and appreciated the access they had to the faculty if they had any additional questions outside of the classroom. The students also agreed that the faculty was extremely supportive of the competition teams, and put a lot of extra effort in supporting the teams. There was an overwhelming respect and admiration for the faculty and staff.
- 2. Program/Coursework: The students felt well prepared to enter the workforce, and felt the most valuable courses they took were Intro to CM, Methods & Materials, Scheduling, Project Management & Safety Lab, Plans and Specs, and Project Controls. Some classes had industry professionals join as guest lecturers, which the students thought was very beneficial. The students also felt they all gained valuable presentation skills at Roger Williams University, giving many presentations in both Construction Management classes, as well as other core classes.
- 3. Career Fair: The students believed that the career fair was a huge strength to the program that gave them access to internships, and an ability to network with industry leaders. Students from both groups strongly agreed that they would like to return to the University to help build and support the program as industry professionals.
- 4. Internships: Most students participated in at least one construction related internship during their time at the university, with many students having completed internships with several different companies.

# **Program Improvements**

Students believe that the program was very strong overall, and much of their feedback was less congregated than it was towards the program strengths. Some of the suggestions were at the program level, while other suggestions were at the University level. The following summarizes the major points discussed that students felt should be considered to further improve the program.

- 1. One complaint from the students was that the new building seemed to have significantly more "break-out" meeting spaces for the engineers to use exclusively, and the students felt they could use more dedicated space for project rooms.
- 2. Students complained about the university cloud server, and said the system was very unreliable. They believed the lack of software licenses, and the unreliability of the campus network held them back from completing projects on time. Development of a student owned software package was recommended, preloaded on the computers they buy through the University or built into the fee freshmen year.
- 3. Students would have liked to have some more classes focused on residential construction, and more exposure to heavy highway. Students also noticed that much of the technology they experienced in internships was not being discussed in the classroom, and felt the University could improve in keeping up with industry technology trends. Procore, Bluebeam, P6, and BIM360 were some of the technologies discussed. Structures and Statics were among the classes the students disliked the most.
- 4. Students felt positively about the program as a whole, but wished there was more space in their schedule, and more construction electives offered. Some students thought it would be interesting if some of the Master level classes could double as an elective.
- 5. Though the students were very positive overall about the Capstone Projects, and broadly graded their mentors very high, most students wished they could have taken an in-depth tour of the project sites. Though they thought the deliverables were good, the students thought the grading metrics were confusing at times, and that sometimes the mentor's deliverable did not match-up with the University's.

### **Associate Construction Exam and Review Course**

Due to the impact of the COVID-19 crisis, the review course did not take place because the access to the exam was not feasible. It is possible that if allowed, our students may elect to take the exam in the fall of 2020. Feedback from the test scores is an important element of our program assessment so adjustments have been made to account for the loss.

### Research

A few faculty directed student research projects but no detail was provided as to the nature of the research

### **Freshmen Survey**

AY 19/20 marks the third year in a row the freshmen have been surveyed (n = 63; 97% response rate) in an effort to collect data in support of the assessment and improvement of the following program objectives:

- Recruit and retain exceptionally qualified and diverse faculty and staff to support the program, school, and university objectives
- Maintain a reputation within the local, national, and international communities as a leading provider of construction education
- Data integrated into program objectives and outcomes analysis

# **Faculty Survey**

AY 19/20 is the fifth year in a row faculty have been surveyed to collect data in support of several metrics used in the assessment and improvement of multiple program objectives to include:

- Recruit and retain exceptionally qualified and diverse faculty and staff to support the program, school, and university objectives
- Advance the construction management profession by becoming actively involved in professional associations and societies, serving in professional and community volunteer positions, and acting as a role model for future generations of constructors
- Embrace a culture of professionalism, innovation, collaboration, diversity, and tolerance
- Maintain convenient, well-equipped, and state-of-the-art facilities and resources that support learning, application, and research
- Data integrated into program objectives and outcomes analysis

### **Alumni Survey**

A survey was sent out to fifteen alumni of the class of 2015 (data integrated into program objectives and outcomes analysis)

### **Senior Exit Survey**

All graduating CM seniors were asked to participate in an online survey of a wide range of aspects of the CM program (data integrated into program objectives and outcomes analysis)

### **CONSTRUCTION MANAGEMENT PROGRAM MISSION AND OBJECTIVES**

The CM program's mission is to "advance the body of construction knowledge through instruction, research and service, and through resourceful graduates who possess the moral foundation and technical skills to lead the profession."

Table 10 lists RWU CM program objectives that are developed by program constituencies in an effort to accomplish the program's mission. These objectives were most recently updated in 2015 and have published in the Roger Williams University Undergraduate Catalog in 2020, on the School of Engineering, Computing and Construction Management's and the CM program's web sites as well as in a number of CM promotional materials. The Construction Management Program Objectives are consistent with the goals of the University and promote the mission and values of RWU.

# **Table 10. CM Program Objectives**

### **FACULTY AND STAFF:**

Recruit and retain exceptional and diverse faculty and staff to support program, school, and university objectives.

### **EDUCATIONAL:**

Three to five years after graduation, we expect that our graduates:

- Demonstrate exemplary cutting edge technical knowledge and skills.
- Value the concept of life-long learning and continue to grow intellectually while keeping informed of new concepts and developments in the construction process.
- Are recognized as regional, national, and international construction industry leaders.
- Always display the highest standards of ethical conduct.

### SERVICE:

Advance the construction management profession by becoming actively involved in professional associations and societies, serving in professional and community volunteer positions, and acting as a role model for future generations of constructors.

### **ALUMNI:**

Grow and maintain an engaged network of alumni to support and advance program mission and goals.

### STUDENTS:

Recruit and retain a committed, qualified, passionate and diverse body of students.

### **CULTURE:**

Embrace a culture of professionalism, innovation, collaboration, and tolerance.

### **BRANDING:**

Maintain a reputation within the local, national and international communities as a leading academic provider of construction education.

### **FACILITIES & RESOURCES:**

Maintain convenient, well equipped, and state-of-the-art facilities and resources to support learning and research.

### **CONSTRUCTION MANAGEMENT PROGRAM OUTCOMES**

Construction Management program outcomes correspond to the knowledge, skills and behavior that are we expect our construction graduates to possess at the time of their graduation. These outcomes are established and periodically updated based on constituency input. In 2015, the CM program adopted American Council for Construction Education (ACCE) Student Learning Outcomes (SLO) as the Program Learning Outcomes (PLO). The outcomes for construction management program that we expect our graduates to possess at graduation are:

- 1. Create written communications appropriate to the construction discipline.
- 2. Create oral presentations appropriate to the construction discipline.
- 3. Create a construction project safety plan

Michael Emmer, Ph.D. | Construction Management Program(s) Coordinator

- 4. Create construction project cost estimates.
- 5. Create construction project schedules.
- 6. Analyze professional decisions based on ethical principles.
- 7. Analyze construction documents for planning and management of construction processes.
- 8. Analyze methods, materials, and equipment used to construct projects.
- 9. Apply construction management skills as a member of a multi-disciplinary team.
- 10. Apply electronic-based technology to manage the construction process.
- 11. Apply basic surveying techniques for construction layout and control.
- 12. Understand different methods of project delivery and the roles and responsibilities of all constituencies involved in the design and construction process.
- 13. Understand construction risk management.
- 14. Understand construction accounting and cost control.
- 15. Understand construction quality assurance and control
- 16. Understand construction project control processes.
- 17. Understand the legal implications of contract, common, and regulatory law to manage a construction project.
- 18. Understand the basic principles of sustainable construction.
- 19. Understand the basic principles of structural behavior.
- 20. Understand the basic principles of mechanical, electrical and piping systems.

These program outcomes are related to the construction management program educational objectives as presented in Tables 11-21, Construction Management Educational Objectives linked to Construction Management Program Outcomes.

# **Assessment of Program Educational Objectives**

Below is a detailed assessment of all program objectives. These objectives and their metrics along with our mission statement were published in 2015 after a full year of extensive strategic planning process in collaboration with the program faculty, administration, students, industry advisory board and the alumni.

Table 11. CM Program Objective #1, Metrics and Targets

Fable 11. CM Program Objective #1, Metrics and Targets  FACULTY AND STAFF							
Objective #1: Recruit and retain exceptional, qualified, and diverse faculty and staff to support program,							
school, and University objectives.							
Metrics Associated w/Objective Where Measured Met Comment							
At least 80% of graduating seniors report to be satisfied or very satisfied with the helpfulness of the CM staff	Senior Exit Survey	Yes	88%				
	Action Item: Request a visiting professor position to help with course loads. The program needs at least three more FT faculty to meet the needs of the program growth and development.						
CM faculty and staff demographics are representative of other programs in ASC Region 1	Diversity Stats: The program is still an all-male group with no diversity	No	100% M 0% F 0% B 0% A 0% H				
	<b>Action Item</b> : Future hiring searches will focus on increasing the diversity of the faculty.						
At least one academic conference or presentation or journal paper published by 80% of FT tenured or tenure-track faculty.	Faculty Survey	Yes	100%				
At least one academic conference presentation or publication co-authored by at least one FT faculty and an undergraduate student.	Faculty Survey	Yes	GC				
50% of FT faculty conducted at least one consulting activity for the construction industry or research with industry support or faculty internship.	Faculty Survey	Yes	67%				

Table 12. Program Objective #2, Metrics and Targets

EDUCATION	<del>-</del>					
Three to five years after graduation, we expect that our graduates:						
Objective #2: Demonstrate exemplary cutting-edge technical knowledge and skills						
Metrics Associated w/Objective Where Measured Met C						
At least 80% of graduating seniors answer the following question as satisfied or very satisfied: CM program increased my technical knowledge and skills	Senior Exit Survey	Yes	90%			
At least 80% of alumni (5 years out) answer the following question as satisfied or very satisfied: The RWU CM program helped me to demonstrate exemplary cutting-edge technical knowledge and skills	Alumni Survey	Yes	4.44			
CM Program Learning Outcomes (PLO) assessment indicates 100% of PLO's to be satisfactory or lists specific action plans to address any PLO's that are indicated as weaknesses	PLO Assessment	Yes				
At least 80% of the employers report interns:  - Technical knowledge as outstanding or satisfactory  - Estimating skills as outstanding or satisfactory  - Scheduling skills as outstanding or satisfactory  - CAD or Revit skills as outstanding or proficient  - Excel skills as outstanding or proficient	Employer Internship Survey	Unknown	Due to COVID-19, very few students did internships			

Table 13. Program Objective #3. Metrics and Targets								
EDUCATIONAL								
Three to five years after graduation, we expect that our graduates:								
· · · · · · · · · · · · · · · · · · ·	Objective #3: Value the concept of lifelong learning and continue to grow intellectually while keeping							
informed of new concepts and developments in the const		0.0-4	C					
Metrics Associated w/Objective	Where Measured	Met	Comments					
At least 80% of graduating seniors answer the following question as agree or strongly agree: The CM Program has got me interested in lifelong learning or continuing education.	Senior Exit Survey	No	67%					
At least 80% of alumni (5 years out) answer the following question as agree or strongly agree: The RWU CM Program helped me recognize the value of the concept of lifelong learning and continue to grow intellectually while keeping informed of new concepts and developments in the construction process.	Alumni Survey	Yes	100%					
At least 50% of CM seniors sit for the AC Level 1 exam	Exam Attendance	No						
At least of 20% of alumni (5 years out) report to have received a graduate degree or certificate.	Alumni Survey	Yes	22%					

Table 14. Program Objective #4, Metrics and Targets

EDUCATIONAL			
Three to five years after graduation, we expect that our g	raduates:		
Objective #4: Are recognized as regional, national, and int	ernational leaders in	the construc	tion industry
Metrics Associated w/Objective Where Measured Met			
At least 80% of graduating seniors answer the following question as agree or strongly agree: The CM Program has increased my enthusiasm to become a leader in the construction industry	Senior Exit Survey	Yes	85%
At least 80% of alumni (5 years out) answer the following question as agree or strongly agree: The RWU CM Program helped me obtain the skills necessary to become a regional, national, or international leader in the construction industry	Alumni Survey	Yes	100%
At least 5% of all RWU alumni with a profile in LinkedIn is holding an executive or higher position in the construction industry	LinkedIn Date	Yes	≈ 25%
At least 1% of all RWU alumni with a profile in LinkedIn has worked or is working in a construction related area outside the US	LinkedIn Data	Unknown	
At least one RWU CM alumni was nominated as the current academic years' CMPAB Distinguished Person of the Year Award	CM Coordinator	No	None selected this year

Table 15. Program Objective #5, Metrics and Targets

EDUCATION	EDUCATIONAL			
Three to five years after graduation, we expect that our graduates:				
Objective #5: Always display the highest standards of ethi	ical conduct			
Metrics Associated w/Objective	Where Measured	Met	Comments	
At least 80% of graduating seniors answer the				
assessment question for PLO #6 (Ethical Principles) as	Senior Exit Survey	Yes	81%	
agree or strongly agree				
At least 80% of graduating seniors answer the following				
question as agree or strongly agree: It is as important to	Senior Exit Survey	Yes	95%	
be ethical as it is to follow the law.				
At least 80% of alumni (5 years out) answer the				
following question as agree or strongly agree: The RWU	Alumani Cumumu	Yes	89%	
CM Program helped me to always display the highest	Alumni Survey	res	69%	
standards of ethical conduct.				
At least 80% of alumni (5 years out) answer the				
following question as agree or strongly agree: It is as	Senior Exit Survey	Yes	95%	
important to be ethical as it is to follow the law.				
CM Program PLO assessment indicates PLO #6 to be				
satisfactory or lists specific action plans necessary to	PLO Assessment	Yes		
address any PLO's that are indicated as weaknesses				
Capstone course assessment report indicates that the	Capstone Ethics		Direct: 4.2/5	
direct assessment of its ethics CLO is equal to or higher	Outcome	Yes	Indirect: 4.4/5	
than 80%	Outcome		111011 ECL. 4.4/3	

# Table 16. Program Objective #6, Metrics and Targets

### **EDUCATIONAL**

Three to five years after graduation, we expect that our graduates:

Objective #6: Advance the construction management profession by becoming actively involved in professional associations and societies, serving in professional or community volunteer positions, and acting as a role model for future generations of constructors

Metrics Associated w/Objective	Where Measured	Met	Comments
At least 80% of graduating seniors answer the following question as agree or strongly agree: The CM Program has motivated me to join a relevant professional society	Senior Exit Survey	No	55%
At least 50% of alumni answer the following question as "YES": Are you actively involved in professional associations or societies or serving in professional or community volunteer positions?	Alumni Survey	No	33%
100% of FT faculty are active members of at least one construction related professional organization	Faculty Survey	No	67%
100% of CM students received Feinstein Service Learning credit prior to graduation	Transcripts	Yes	100%
At least on CM student group was involved with	Student Club Reports	No	
construction related community service	Action Item: CM club opportunities	to pursue s	everal

# Table 17. Program Objective #7, Metrics and Targets

EDUCATIONAL				
Three to five years after graduation, we expect that our	Three to five years after graduation, we expect that our graduates:			
Objective #7: Recruit and retain a committed, qualified	, passionate, and diverse	body of stu	dents	
Metrics Associated w/Objective	Where Measured Met Comment			
At least 80% of graduating seniors answer the following question as good or excellent: Please rate the quality of the CM student body	Senior Exit Survey	Yes	95%	
Diversity statistics of CM students are comparable to RWU or RI race/ethnic/gender data	Registrar/Institutional Research	Yes		
Action Item: Outreach events were put on hold due to COVID-19 restrictions.				
Maintain a minimum of 60% 6-year graduation rate	Census Data/Transcripts	Yes	≈ 70%	
At least 10% of all graduating CM students participated in student competitions	Senior Exit Survey	No	COVID-19 restrictions	

**Table 18. Program Objective #8, Metrics and Targets** 

# **EDUCATIONAL**

Three to five years after graduation, we expect that our graduates:

Objective #8: Grow and maintain an engaged network of alumni to support and advance program mission and objectives

and objectives			
Metrics Associated w/Objective	Where Measured	Met	Comments
At least 80% of graduating seniors answer the following question as somewhat agree or strongly agree: I am planning to support and advance the program mission and objectives after graduation	Senior Exit Survey	No	79%
At least 80% of alumni answer the following question	Alumni Survey	No	33%
as "YES": Have you had any direct engagement with the CM program or a faculty member since graduation?	<b>Action Item</b> : Increase alumni rate by holding events with different classes. Coordinate with the alumni office for assistance		
At least 50% of the PLO mentors are graduates of the CM program	Not measured		
At least 30% of the CMPAB members are alumni of the program	CMPAB Membership List	Yes	76%
The number of CM Annual Alumni Banquet attendees exceed 80% of the number of students registered in the program as of the preceding Fall semester			No banquet due to COVID-19
The number of donations to the CMPAB scholarship and the CM programmatic Gift Fund increased compared to the following year			No additional donations due to no banquet

Table 19. Program Objective #9, Metrics and Targets

Table 19. Program Objective #9, Metrics and T			
EDUCATI	<del></del>		
Three to five years after graduation, we expect that ou	_	1. 1	
Objective #9: Embrace a culture of professionalism, inn		1	
Metrics Associated w/Objective	Where Measured	Met	Comments
At least 20% of graduating seniors answer the following question as "YES": Did you participate in a short or long-term study abroad program or any other academic activities abroad during your education at RWU?	Senior Exit Survey	Yes	21%
At least 80% of graduating seniors answer the following question as somewhat agree or strongly agree: RWU CM community encourages and welcomes individuals with different opinions	Senior Exit Survey	Yes	88%
At least 80% of alumni (5 years out) answer the following questions as somewhat agree or strongly	Alumni Survey	No	67%
agree: The RWU CM community encouraged and welcomed individuals with different opinions	Action Item: Better that weakness	ın last year b	out still a
At least 80% if employers report their interns:  - As completely dependable or dependable above average  - Quite poised and confident or has appropriate self-assurance  - Always on time  - Exceptionally well-accepted or works well with others	Employer Internship Survey	NA	Did not conduct an internship employer survey this year
At least 5% of all CM graduating students participated in faculty led student research outside of class	Faculty Survey	Yes	67%
CM club arranged at least 4 guest speakers/workshops and the attendance at these events included at least 25% of all CM students	CM Club Report	No	Due to COVID-19 and being in Zoom attendance was very poor

# Table 20. Program Objective #10, Metrics and Targets

# **EDUCATIONAL**

Three to five years after graduation, we expect that our graduates:

Objective #10: Maintain a reputation within the local, national, and international communities as a leading academic provider of construction education

academic provider of construction education			
Metrics Associated w/Objective	Where Measured	Met	Comments
At least 80% of graduating seniors answer the following question as somewhat likely or extremely likely: How likely are you to recommend the CM program to others	Senior Exit Survey	Yes	95%
At least 80% of alumni (5 years out) answer the following question as somewhat agree or strongly agree: I believe the CM program is a leading academic provider of construction education	Alumni Survey	Yes	100%
Social media account followers increased by 50% as compared to the previous AY.	Social Media Club Data	Unknown	No access to current data
	Action Item: Work with IR to better access current data		
At least 80% of all CM freshmen report RWU as their first choice	Freshmen Survey	No	79%
All student teams competing in competitions placed in the top three	CM Club Report	No	DB: 1 <sup>st</sup> CM: DNP HC: 3 <sup>rd</sup>
At least 2 faculty (or faculty led students) to present CM related work at a peer reviewed international conferences	Faculty Survey	Yes	2

Table 21. Program Objective #11, Metrics and Targets

# **EDUCATIONAL**

Three to five years after graduation, we expect that our graduates:

Objective #11: Maintain convenient, well equipped, and state-of-the-art facilities and resources to support learning and research

learning and research			
Metrics Associated w/Objective	Where Measured	Met	Comments
At least 80% of graduating seniors answer the following question as satisfied or very satisfied: Please rate the overall quality of SECCM classrooms and labs	Senior Exit Survey	Yes	81%
At least 80% of alumni (5 years out) answer the following question as satisfied or very satisfied: Please rate the quality of the SECCM rcloud.	Alumni Survey	Unknown	Question mistakenly omitted from survey
100% of CM faculty answer the following statement with somewhat agree or strongly agree: I am satisfied with the SECCM facilities	Faculty Survey	No	33%
No CNST lab section exceeds 16 students and no CNST lecture section exceeds 36 students and no CNST course with a computer software related outcome exceeds 24 students	Registrar	No	Many courses that use software exceed 24 students
	Action Item: Look for additional adjuncts so sections can be added		

# **Assessment of CM Program Outcomes**

Note: For PLO assessment from the senior exit survey, proficiency is defined as a mean and median score of 4 or above on a 5-point scale where 5 means proficiency achieved and 1 means proficiency not achieved (n = 42, 88% response rate). Alumni survey was for graduates 5 years out (n = 9, 25% response rate)

Table 22. PLO #1: Metrics, Targets, and Assessment Tools

Outcome #1:				
Create written communications	appropriate to the constru	uction discip	line	
Metrics Associated w/Outcome	Where Measured	Met	Comments	
100% of CM students successfully complete at least two writing courses	Transcript	Yes	Mandatory	
100% of graduating seniors report that they are proficient in creating written documents appropriate to the construction discipline	Senior Exit Survey	Yes	4.45	
At least 50% of all CM courses require "creating written communications appropriate to the construction discipline"	Course Syllabi	Yes	56%	
CNST 480: Capstone Project, Ethics, and New Technology has adopted this outcome as a CLO	Capstone Syllabus, Final Grades, Term Project Grading Rubric	Yes	D: 4.55/5 ID: 4.45/5	
100% of employers who take a survey will report rising senior interns' writing communication to be either concise, factual, effective, or outstanding	CM Intern Employer Survey	Unknown	Did not conduct a survey this year	

Table 23. PLO #2: Metrics, Targets, and Assessment Tools

Outcome #2:				
Create oral presentations ap	propriate to the constructi	on discipline		
Metrics Associated w/Outcome	Where Measured	Met	Comments	
100% of employers who respond to the	CM Intern Employer	Unknown	Did not conduct a	
Internships survey will report CM rising senior	Survey		survey this year	
interns to be either clearly communicating				
ideas or very articulate				
100% of seniors will have the opportunity in	CAR's	Yes	CNST 445 and	
construction classes to make an oral			CNST 480	
presentation at least twice a semester during				
their senior year				
100% of all freshmen, sophomore, and juniors	CAR's	Yes	CNST 100, 116,	
will have the opportunity to make an oral			200, 201, 260, 450	
presentation in a construction class at least				
once per year				
CNST 480: Capstone will adopt this outcome	Capstone Syllabus, Final	Yes	D: 4.85/5	
as a CLO, and in its assessment report will list	project grading rubric,		I: 4.55/5	
this CLO to be satisfactory based on at least	course grades			
one direct and on indirect measure of				
assessment				
100% of graduating seniors report that their	Senior Exit Survey	Yes	4.86	
RWU education has prepared them				
proficiently in communication skills for the				
workplace				

Table 24. PLO #3: Metrics, Targets, and Assessment Tools

Outcome #3:			
Create a constru	uction project safety plan		
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 480: Capstone will adopt this outcome as	Capstone Syllabus, Final	Yes	D: 4.35/5
a CLO, and in its assessment report will list this	project grading rubric,		I: 4.55/5
CLO to be satisfactory based on at least one	course grades		
direct and on indirect measure of assessment			
At least 30% of all construction courses will	Course Syllabi	Yes	CNST 116, 202,
include a construction project safety related	CAR's		201, 250, 445, 450,
CLO and will assess the CLO in their course			480
assessment reports with at least one direct and			
one indirect measure			
100% of graduating seniors rate their	Senior Exit Survey	Yes	4.48
preparation for the safety in the workplace to			
be proficient			

Table 25. PLO #4: Metrics, Targets, and Assessment Tools

Outcome #4:			
Create construc	tion project cost estimates		
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 480: Capstone will adopt this outcome	Capstone Syllabus, Final	yes	D: 4.15/5
as a CLO, and in its assessment report will list	project grading rubric,		I: 4.25/5
this CLO to be satisfactory based on at least	course grades		
one direct and on indirect measure of			
assessment			
CNST 321: Advanced Building Estimating will	CAR: average of grades	Yes	D: 4.12/5
adopt this outcome as one of its CLO's and			I: 4.27/5
report the overall average of all associated			
CLO's to be satisfactory based on at least one			
direct and one indirect measure of assessment			
90% of employers who respond to the	CM Intern Employer	Unknown	Did not conduct a
Internship survey will report rising senior	Survey		survey this year
interns to be either moderately			
knowledgeable or very knowledgeable in			
estimating			
100% of graduating seniors rate their	Senior Exit Survey	Yes	4.26
preparation for the workplace proficient			
regarding this outcome			

Table 26. PLO #5: Metrics, Targets, and Assessment Tools

Outcome #5:			
Create constr	uction project schedules		
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 480: Capstone will adopt this outcome	Capstone Syllabus, Final	Yes	D: 4.15/5
as a CLO, and in its assessment report will list	project grading rubric,		I: 4.25/5
this CLO to be satisfactory based on at least	course grades		
one direct and on indirect measure of			
assessment			
CNST 450: Construction Planning and	CAR: average of final	Yes	4.07
Scheduling will adopt this outcome in its CLO's	exam and term project		
and report the overall average of all	grades		
associated CLO's to be satisfactory based on at			
least one direct and one indirect measure			
100% of employers who respond to the	CM Intern Employer	Unknown	Did not conduct a
Internship survey will report rising senior	Survey		survey this year
interns to be either moderately			
knowledgeable or very knowledgeable in			
scheduling			
100% of graduating seniors rate their	Senior Exit Survey	Yes	4.52
preparation for the workplace proficient			
regarding this outcome			

Table 27. PLO #6: Metrics, Targets, and Assessment Tools

Outcome #6:			
Analyze professional decisions based on ethical principles			
Metrics Associated w/Outcome	Where Measured	Met	Comments
100% of graduating seniors will have developed	Course Syllabi	Ys	All capstone
and presented an ethics case that focuses on	CAR's		students had an
professional and ethical responsibility			ethics presentation
CNST 480: Capstone will adopt this outcome as	Capstone Syllabus, Final	Yes	D: 4.40/5
a CLO, and in its assessment report will list this	project grading rubric,		I: 4.20/5
CLO to be satisfactory based on at least one	course grades		
direct and on indirect measure of assessment			
At least 25% of all CNST courses will include an	CAR's	Yes	CNST 100, 321,
ethics related CLO which will be assessed using			445, 475, 480
at least one direct and one indirect measure			
100% of graduating seniors rate their	Senior Exit Survey	No	3.98
preparation for the workplace proficient			
regarding this outcome			
Alumni rate their preparation for the workplace	Alumni Survey	Yes	4.44
proficient regarding this outcome			
100% of surveyed alumni agree or strongly	Alumni Survey	Yes	100%
agree this it is as important to be ethical as it is			
to follow the law			
90% of graduating seniors agree or strongly	Senior Exit Survey	Yes	95%
agree that it is as important to be ethical as it is			
to follow the law			

Table 28. PLO #7: Metrics, Targets, and Assessment Tools

Outcome #7:			
Analyze construction documents for plan	ning and management of c	onstructio	n processes
Metrics Associated w/Outcome	Where Measured	Met	Comments
At least 50% of all CNST classes will include a course learning outcome related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports.	CAR's	Yes	CNST 100, 116, 130, 200, 201, 260, 321, 450, 455, 480
CNST 480: Capstone will adopt this outcome as a CLO, and in its assessment report will list this CLO to be satisfactory based on at least one direct and on indirect measure of assessment	Capstone Syllabus, Final project grading rubric, course grades	Yes	63%
100% of graduating seniors rate their preparation for the workplace proficient; agree or strongly agree	Senior Exit Survey	Yes	4.60

Table 29. PLO #8: Metrics, Targets, and Assessment Tools

Outcome #8:				
Analyze methods, materials, and equipment used to construct projects				
Metrics Associated w/Outcome	Where Measured	Met	Comments	
At least 50% of all CNST classes will include a course learning outcome related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports.	CAR's	Yes	CNST 130, 200, 201, 250, 450, 455, 480, 210	
CNST 480 –Capstone Project, Ethics and New Technology will adopt this outcome as a CLO, and its assessment report will list this CLO to be satisfactory based on at least one direct and one indirect assessment report	Capstone Syllabus, Final project grading rubric, course grades	Yes	D: 4.35/5 I: 4.10/5	
3. 100% of graduating seniors rate their preparation for the workplace proficient regarding this outcome	Senior Exit Survey	Yes	4.45	
4. 100% of employers who respond to the Internship Survey will report CM rising senior interns to be either "In tune with the requirements" or "Outstanding" in technical skills.	CM Intern Employer Survey	Unknown	Did not conduct a survey this year	

Table 30. PLO #9: Metrics, Targets, and Assessment Tools

Outcome #9:			
Apply construction management skills as a member of a multi-disciplinary team			
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 445 Construction Project Management and Safety will adopt this outcome into its CLOs and report the overall average of all associated CLOs to be satisfactory based on at least one direct and one indirect assessment	CAR IPD assignments 1, 2, 3 Final Assignment	Yes	D: 4.15/5 I: 4.21/5
At least three student-led teams will participate in a construction related student competition	CM Club Report	Yes	3
All graduating seniors rate their preparation for the workplace proficient regarding this outcome	Senior Exit Survey	Yes	4.50
100% of employers who respond to the Internship Survey will report CM rising senior interns to be either "Gets along with others", "Works well with others" or "Exceptionally well accepted".	CM Intern Employer Survey	Unknown	Did not conduct a survey this year
At least 10% of all Construction Management seniors will participate in a student team competition where their performance will be externally judged and assessed	CM Club Report Capstone Presentations	Yes	38%
100% of work eligible CM students will hold at least one construction related employment, internship or co-op during their studies at RWU, prior to graduation.	Senior Exit Survey	Yes	

Table 31. PLO #10: Metrics, Targets, and Assessment Tools

Outcome #10:			
Apply electronic based technology to manage the construction process			
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 480 –Capstone Project, Ethics and New			
Technology will adopt this outcome as a CLO,	Capstone Syllabus, Final		
and its assessment report will list this CLO to be	project grading rubric,		
satisfactory based on at least one direct and one	course grades		
indirect assessment report			
100% of graduating seniors rate their	Senior Exit Survey	Yes	4.05
preparation for the workplace proficient	Action Item: Need to ide	ntify why thi	s was scored low
regarding this outcome	since the students are exp	oosed to nun	nerous software
regarding this outcome	programs in a wide range	of classes	
100% of employers who respond to the			
Internship Survey will report CM rising senior	CM Intern Employer		Did not conduct a
interns to be either "Extremely" or "Moderately"	Survey	Unknown	survey this year
proficient regarding software program	Survey		Sarvey triis year
proficiency			
At least 50% of all CNST classes will include a			
course learning outcome related to this PLO in			CNST 116, 130,
the syllabus. All CLOs to be assessed using at	CAR's	Yes	260, 321, 450, 455,
least one direct and/or indirect assessment in			475, 480
the course assessment reports			
5. All estimating and scheduling courses will			
include at least one electronic based technology			RS Means, On-
related CLO in the course syllabus. CLO will be	CAR's	Yes	Screen, MS Project
assessed by at least one direct and one indirect			Jereen, wis rroject
assessment method.			

Table 32. PLO #11: Metrics, Targets, and Assessment Tools

Outcome #11:				
Apply basic surveying techni	Apply basic surveying techniques for construction layout and control			
Metrics Associated w/Outcome	Where Measured	Met	Comments	
100% of graduating seniors rate their	Senior Exit Survey	No	3.79	
preparation for the workplace proficient	Action Item: Only 71% of	the surveyed	d students believe	
regarding this outcome.	the achieved this PLO. PC will look into course structure			
and how the CLO's are being taught an			nd assessed.	
At least three CNST courses will include a CLO				
related to this PLO in the syllabus. All CLOs to be	CAR's	Yes	CNST 116, 130,	
assessed using at least one direct and/or indirect	CAN S	163	201L, 302	
assessment in the course assessment reports.				
CNST 302 –Surveying will adopt this outcome.	CAR			
Final course grade mean and/or median will be	Final Course Grade	No	D: Unknown	
equal to or higher than 4.00 on a 5-point scale		INO	ID: 3.91	
where 5 means proficiency.	Average			

Table 33. PLO #12: Metrics, Targets, and Assessment Tools

Outcome #12:				
	Understand different methods of project delivery and the roles and responsibilities of all constituencies involved in the design and construction process			
Metrics Associated w/Outcome	Where Measured	Met	Comments	
100% of graduating seniors rate their preparation for the workplace proficient regarding this outcome	Senior Exit Survey	Yes	4.48	
At least 25% of all CNST classes will include a CLO related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports.	CAR's	Yes	CNST 100, 130, 260, 445	
At least 10% of all graduating seniors will participate in a student competition.	CM Club Report Capstone competition	Yes	38%	
100% of CM students report to have participated in at least one interdisciplinary workshop in collaboration with a non-CM program such as architecture, engineering, business, etc. prior to graduation	Senior Exit Survey	Yes	100% Mandatory in CNST 445 with architecture	
5. CNST 445 – Project Management and Safety will adopt this outcome into its CLOs and report the overall average of all associated CLOs it to be satisfactory based on at least one direct and one indirect assessment.	CAR's Lab Grades	Yes	D: 4.15/5 I: 4.21/5	

Table 34. PLO #13: Metrics, Targets, and Assessment Tools

Outcome #13: Understand construction risk management			
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 480 –Capstone Project, Ethics and New Technology will adopt this outcome as a CLO, and its assessment report will list this CLO to be satisfactory based on at least one direct and one indirect assessment report.	Syllabus Final project rubric CLO grades	Yes	D: 4.05/5 I: 4.15/5
100% of graduating seniors rate their preparation for the workplace proficient regarding this outcome	Senior Exit Survey	Yes	4.38
At least 25% of all CNST classes will include a CLO related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports	CAR's	Yes	CNST 100, 130, 321, 450, 445, 475, 480

Table 35. PLO #14: Metrics, Targets, and Assessment Tools

Outcome #14:				
Understand construc	Understand construction accounting and cost control			
Metrics Associated w/Outcome	Where Measured	Met	Comments	
100% of graduating seniors rate their preparation for the workplace proficient regarding this outcome	Senior Exit Survey	Yes	4.12	
At least 20% of all CNST classes will include a CLO related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports	CAR's	Yes	CNST 116, 250, 445, 475	
CNST 475 –Construction Project Control will adopt this outcome into its CLOs and report the overall average of all associated CLOs to be satisfactory based on at least one direct and one indirect assessment.	CAR CLO 4, 4, 8 grades	Yes	4.18	

Table 36. PLO #15: Metrics, Targets, and Assessment Tools

Outcome #15:				
Understand construct	Understand construction quality assurance and control			
Metrics Associated w/Outcome	Where Measured	Met	Comments	
CNST 480 –Capstone Project, Ethics and New Technology will adopt this outcome as a CLO, and its assessment report will list this CLO to be satisfactory based on at least one direct and one indirect assessment report	Syllabus Final project rubric CLO grades	Yes	D: 4.55/5 I: 4.13/5	
100% of graduating seniors rate their preparation for the workplace proficient regarding this outcome	Senior Exit Survey	Yes	4.57	
At least 25% of all CNST classes will include a course learning outcome related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports.	CAR's	Yes	CNST 302, 450, 450, 475, 480	

Table 37. PLO #16: Metrics, Targets, and Assessment Tools

Outcome #16:			
Understand construction project control processes			
Metrics Associated w/Outcome	Where Measured	Met	Comments
CNST 475 –Construction Project Control will adopt this outcome into its CLOs and report the overall average of all associated CLOs it to be satisfactory based on at least one direct and one indirect assessment.	CAR Average of final grades	Yes	4.18
100% of graduating seniors rate their preparation for the workplace proficient regarding this outcome.	Senior Exit Survey	Yes	4.21
3. At least 20% of all CNST classes will include a CLO related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports	CAR's	Yes	CNST 116, 450, 445, 475

Table 38. PLO #17: Metrics, Targets, and Assessment Tools

Table 38. PLO #17: Metrics, Targets, and Assessment Tools			
Outcome #17:			
Understand the legal implications of contract, common, and regulatory law to manage a construction			
project			
Metrics Associated w/Outcome	Where Measured	Met	Comments
	Senior Exit Survey	No	3.86
100% of graduating seniors rate their	Action Item: BUSN 305 or LS 220 simply do not help the		
preparation for the workplace proficient	students understand the concepts. Ask the law school to		
regarding this outcome	increase the credits for CLAW 637 from 2 to 3 to give		
	students another option.		
At least 25% of all CNST classes will include a CLO related to this PLO in the syllabus. All CLOs to be assessed using at least one direct and/or indirect assessment in the course assessment reports	CAR's	Yes	CNST 100, 130, 200, 445
100% of all CM students will successfully complete at least one legal elective course prior to graduation.	Transcripts	Yes	BUSN 305 or LS 220
CNST 445 –Project Management and Safety will adopt this outcome into its CLOs and report the overall average of all associated CLOs to be	CAR Law assignment grade average	Yes	D: 4.15/5 I: 4.21/5
satisfactory based on at least one direct and one	Action Item: ME to contact Greg Bowman to help with		
indirect assessment.	law case reviews	_	

Table 39. PLO #18: Metrics, Targets, and Assessment Tools

Outcome #18:				
Understand the basic pr	Understand the basic principles of sustainable construction			
Metrics Associated w/Outcome	Where Measured	Met	Comments	
100% of graduating seniors rate their				
preparation for the workplace proficient	Senior Exit Survey	Yes	4.50	
regarding this outcome.				
At least 20% of all CNST classes will include a				
CLO related to this PLO in the syllabus. All CLOs			CNST 100, 200,	
to be assessed using at least one direct and/or	CAR	Yes	260, 445, 455	
indirect assessment in the course assessment			200, 443, 433	
report				
At least 5% of graduating seniors will report to				
have been actively involved with the RWU	Senior Exit Survey	Yes	12%	
USGBC Student Group.				
The RWU USGBC Student Group will sponsor at				
least one educational activity focusing on				
sustainable construction. The activity will be	Club Report	No	None	
open to all CM students with no restrictions on				
eligibility to attend.				
CNST 465/540 will adopt this outcome and its	CAR			
final course grade mean and/or median will be	Final Course Grades	Yes	Mean: 82%	
75% or higher				
CNST 445 –Project Management and Safety will				
adopt this outcome into its CLOs and report the	CAR			
overall average of all associated CLOs it to be	Average grade of SUST	Unknown		
satisfactory based on at least one direct and one	Lab and forum			
indirect assessment.				

Table 40. PLO #19: Metrics, Targets, and Assessment Tools

Outcome #19:			
Understand the basic principles of structural behavior			
Metrics Associated w/Outcome	Where Measured	Met	Comments
100% of graduating seniors rate their			
preparation for the workplace proficient	Senior Exit Survey	Yes	4.26
regarding this outcome.			
At least 20% of all CNST classes will include a			
CLO related to this PLO in the syllabus. All CLOs			CNST 130, 200,
to be assessed using at least one direct and/or	CAR's	Yes	201, 204, 304
indirect assessment in the course assessment			201, 204, 304
reports			
CNST 430 SPTP (now CNST 204) –Construction			
Statics will adopt this outcome into its CLOs and	CAR		D: Unknown
report the overall average of all associated CLOs	Average of CLO's	No	I: 3.66/5
it to be satisfactory based on at least one direct	Average of e20 3		1. 3.00/3
and one indirect assessment.			
CNST 304 –Applied Structures will adopt this	CAR	No	D: 3.85/5
outcome into its CLOs and report the overall	Average of CLO's		I: 3.9/5
average of all associated CLOs it to be	Action Item: Program will look at combining 204 and 304		
satisfactory based on at least one direct and one	after one more complete cycle of teaching the two		
indirect assessment.	courses		

Table 41. PLO #20: Metrics, Targets, and Assessment Tools

Outcome #20:			
Understand the basic principles of mechanical, electrical, and piping systems			
Metrics Associated w/Outcome	Where Measured	Met	Comments
100% of graduating seniors rate their			
preparation for the workplace proficient	Senior Exit Survey	Yes	4.38
regarding this outcome.			
At least 20% of all CNST classes will include a			
CLO related to this PLO in the syllabus. All CLOs			CNST 130, 201,
to be assessed using at least one direct and/or	CAR	Yes	321, 455
indirect assessment in the course assessment			321, 433
reports			
CNST 455 –Mechanical / Electrical Design will			
adopt this outcome into its CLOs and report	CAR Term Project Grades		D: 4.65/5
average of the semester project grades to be		I: 4.75/5	
satisfactory based on at least one direct and one			
indirect assessment.			

**Table 42. Summary Analysis of Program Learning Outcomes** 

			Somewhat Agree or
PLO#	Description	0-5	Strongly Agree
1	Create written communications appropriate to the construction discipline	4.45	98%
2	Create oral presentations appropriate to the construction discipline	4.86	88%
3	Create a construction project safety plan	4.48	95%
4	Create construction project cost estimates	4.26	86%
5	Create construction project schedules	4.52	93%
6	Analyze professional decisions based on ethical principles	3.98	81%*
7	Analyze construction documents for planning and management of construction processes	4.60	93%
8	Analyze methods, materials, and equipment used to construct projects	4.45	93%
9	Apply construction management skills as a member of a multi-disciplinary team	4.50	90%
10	Apply electronic based technology to manage the construction process	4.05	76%
11	Apply basic surveying techniques for construction layout and control	3.79	71%*
12	Understand different methods of project delivery and the roles and	4.48	93%
	responsibilities of all constituencies involved in the design/construction process		
13	Understand risk management1	4.38	95%
14	Understand construction accounting and cost control	4.12	79%
15	Understand quality assurance and control	4.57	95%
16	Understand project control processes	4.21	81%
17	Understand the legal implications of contract, common, and regulatory law to manage a construction project	3.86	76%*
18	Understand the basic principle of sustainable construction	4.50	88%
19	Understand the basic principles of structural behavior	4.26	85%
20	Understand the basic principles of mechanical, electrical, and piping systems	4.38	93%
	Average	4.34	87%

# **Assessment of Previously Implemented Program Changes**

Curriculum changes were made and approved this year:

- ENGR 210, Applied Statics was changed to CNST 204, Applied Statics for Construction
- Permanent number for Residential Construction: CNST 461
- Permanent number for BIM: CNST 462/562
- Permanent number for heavy civil estimating: CNST 463
- Made minor changes to the CM minor in terms or required and/or elective courses

# **Discussion of Recommended Program Changes**

Recommended curriculum changes for next year:

- Combine statics and structures into one course
  - Faculty agreed to postpone until one more cycle of statics and structures is taught