

IT Student Worker Position: Technician Assistant

The Tech Assistant will assist the Computer Technicians in the performance of a variety of duties. This position requires excellent organizational and communication skills. Computer science or Networking experience preferred.

Job Responsibilities:

- Performs system upgrades on faculty and staff computers
- Assists in installations, integrations and configurations
- Assists computer technician staff with programming
- Enter calls into Zendesk, perform research work, and administrative tasks.
- Install, test and troubleshoot computer systems.
- Other duties as assigned.