

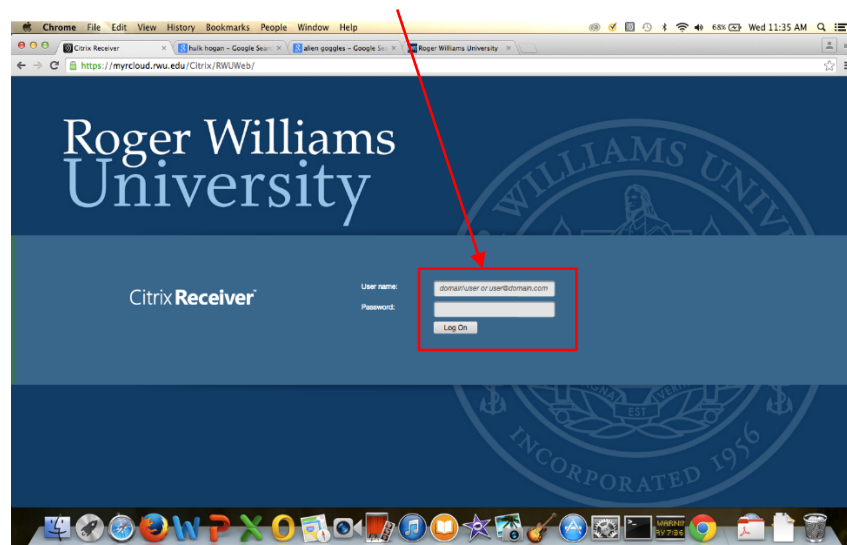
# rCloud Setup Guide for Mac OSX:

Note: The latest Google Chrome is required to run rCloud. If you do not already have it, you can download it from <https://www.google.com/chrome/browser/desktop/index.html>. To update Chrome, click the tab in the upper right hand corner of the window, click **“settings”**, then click **“about”** located in the side pane of the settings windows. Chrome will then automatically search for an update.

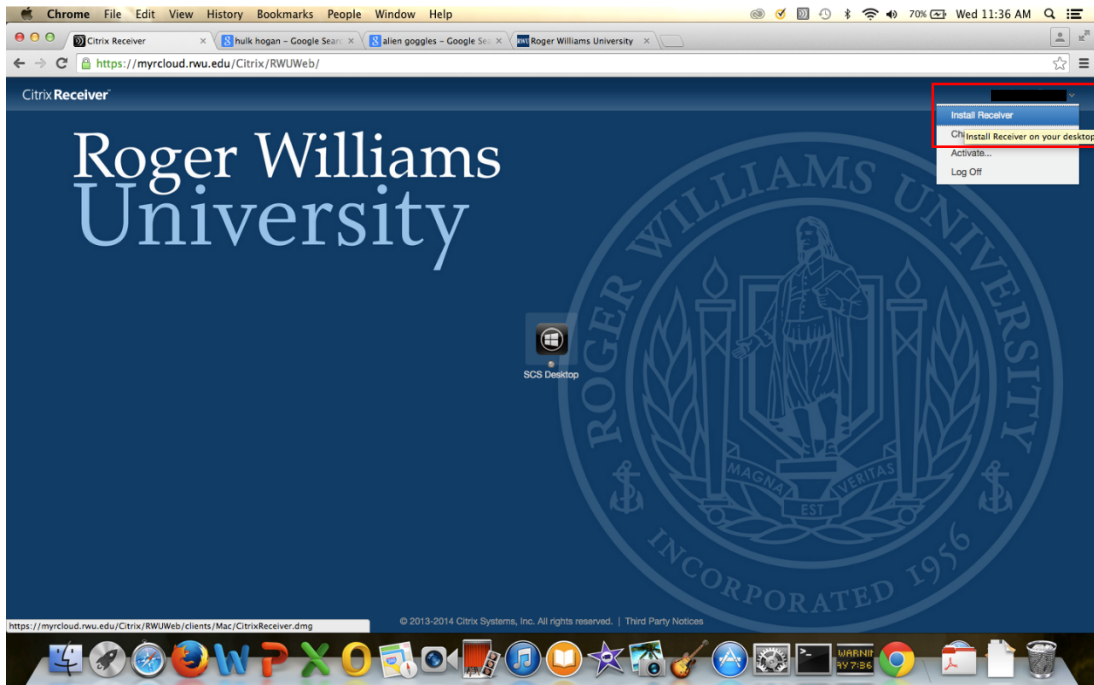
To begin, navigate to <https://myrcloud.rwu.edu> in Google Chrome. Once you have entered this into the URL bar, press enter, and you will be directed to the Citrix Receiver login page.



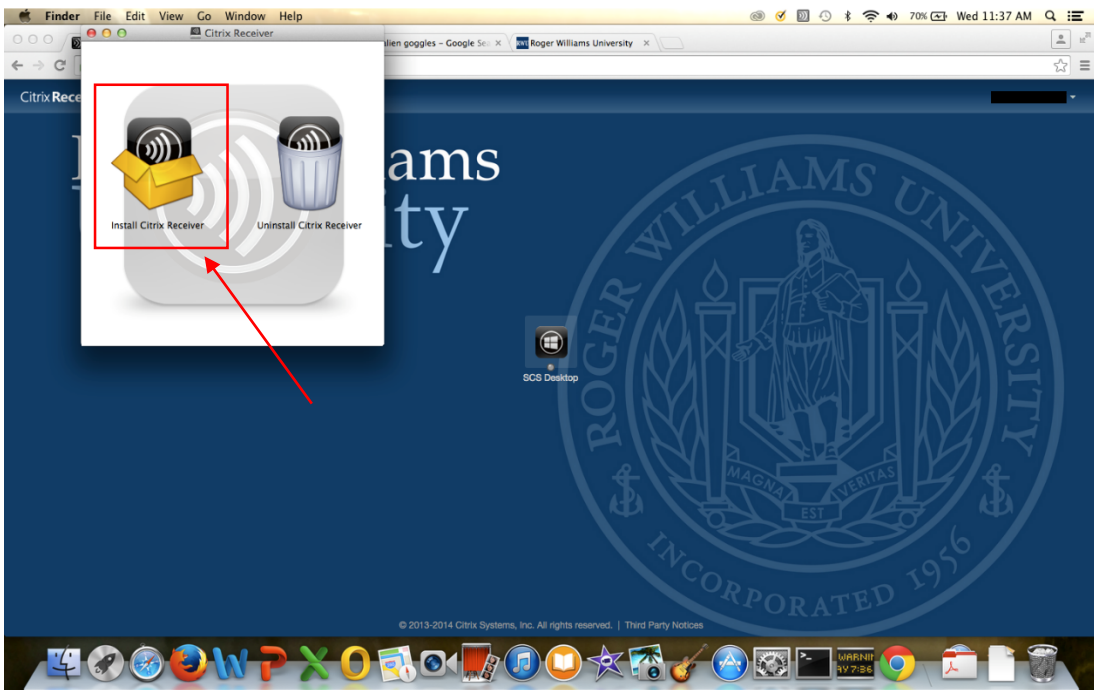
Enter your username and password. Your username will be the same as it is for the RWU Portal (ie. [Jsmith123@academics.rwu](mailto:Jsmith123@academics.rwu)), and your password will be the same as your portal password.



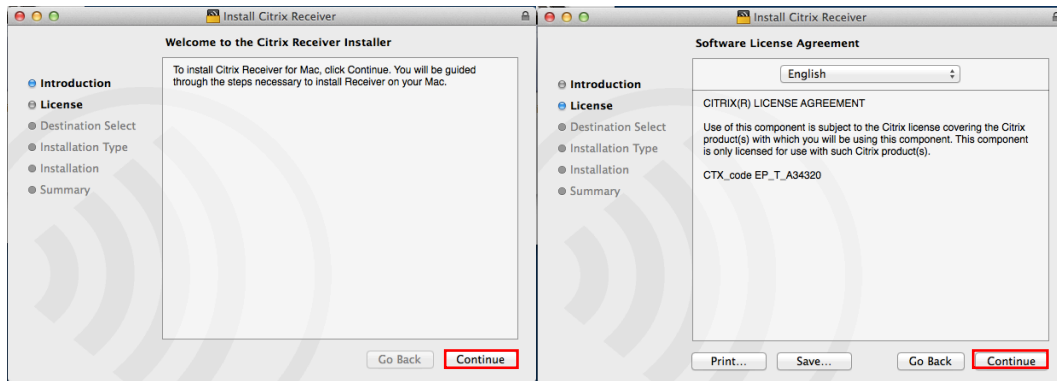
Once logged in, click the arrow at the top right corner of the screen. The first menu option will be “Install Receiver”. This will download the Citrix installation files to your downloads folder.



Once it has downloaded, open the Citrix .dmg file, and when the window appears, double click “Install Citrix Receiver”. Do not close the Chrome browser while you do this.

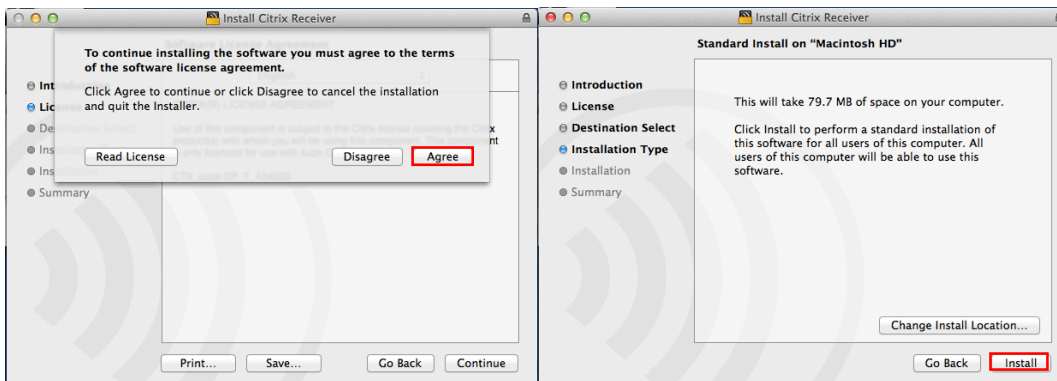


Follow the instructions as pictured below.



1: Click "Continue"

2: Click "Continue"



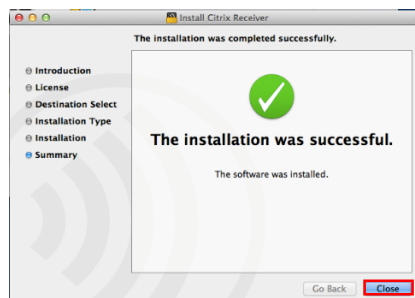
3: Click "Agree"

4: Click "Install"

You will be prompted to enter your personal computer username and password. Enter each to move forward with the installation.



Once the program installs, you will be presented with this screen. Click "close" to continue.



Once the installation has completed, navigate back to your Chrome browser. Click the desktop icon located in the center of the screen. After clicking this, you should see an .ica file in the bottom left hand side of the Chrome browser. Click this to open the rCloud in the Citrix Receiver you have just installed. You may need to click the icon of the remote desktop in the dock to bring the window up. The icon in the dock will match the one on the rCloud webpage.

