

Pairing the COX Communications Remote



If the provided COX remote will not change cable channels, please refer to the steps below.

Press and hold the  button on your remote.



Make sure to point your remote at the COX Communications Mini box when completing this step.

Then highlight and select the “Customer Support” option on the screen.

Finally select the “Remote Control Pairing” option, and then follow the on screen prompts.

How to pair the COX Communications remote to your personal television:

- Make sure your Television is off.
- Press and hold the “Setup”¹ button until the “Power”² button blinks twice, then release the “Setup” button.
- Press and release the “Power” button.
- Press and hold the “Select”³ button until the TV turns on, then release.

After following the above steps, try adjusting the volume, using the provided COX Communications remote. If volume changes then pairing was successful.



Having trouble?

If you are having issues with receiving picture through your **COX** communications box. Try these troubleshooting methods.



If using a HDMI, as seen above, make sure your television is on the corresponding HDMI input.



If using a coax cable, as seen above, make sure your television is set to channel three using your personal television remote, before to using your **COX** Communications remote.



Make sure that your HDMI cable is plugged into the “HD to TV: HDMI” output, located on the right side of your **COX** Communications cable box.



Plugged your coax cable into the “To TV” out, located on the bottom of your **COX** Communications cable box, and screw it on tightly.

If you are experiencing any other issues with your **COX Communications cable box or your **COX** Communications remote, please contact Media Tech in the library at (401)-253-6363 or walk in and talk to a Media Tech assistant behind the desk.**