RWU Administrative System Maintenance Schedule 2021*

		J	anuai	γ			February							March							*Maintenance dates are subject to change. If there are	
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	dates scheduled for maintenance that impact your business process, please contact us via colleaguesupport@rwu.edu.	
					1	2		1	2	3	4	5	6		1	2	3	4	5	6		
3	4	5	6	7	8	9	7	8	9	10	11	\$	13	7	8	9	10	11	\$	13	coneaguesupporter wa.eau.	
10	11	12	13	14	\$	16	14	15	16	17	18	19	20	14	15	16	17	18	19	20	Cloning (copy of production to create a new test account) will make test unavailable until all new software updates are placed into the account and the changes are communicated via email. Data for Census (3/1 and 10/1) is	
17	18	19	20	21	22	24	21	22	23	24	25	\$	27	21	22	23	24	25	\$	27		
25	26	26	27	28	\$	30	28							28	29	30	31					
31																					captured at the close of business on the previous workday.	
April								May									June				Please note cloning to test will be run twice a quarter.	
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Department heads and/or their designees are asked to complete and submit a Patch Review report if their area is impacted by recently installed updates. If assistance is needed with testing, please send us an email via colleaguesupport@rwu.edu and we will schedule a day/time to review.	
				1	2	3							1			1	2	3	\$	5		
4	5	6	7	8	\$	10	2	3	4	5	6	\$	8	6	7	8	9	10	11	12		
11	12	13	14	15	16	17	9	10	11	12	13	14	15	13	14	15	16	17	\$	19		
18	19	20	21	22	\$	24	16	17	18	19	20	\$	22	20	21	22	23	24	25	26		
25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30				If cloning isn't scheduled for a specific month, software	
	30 31															updates will still be installed into test and users will be						
July								August								Se	pteml	oer			notified.	
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Ion Tues Wed Thur Fri Sat Weekly maintenance at 8:30pm . Users	Weekly maintenance at 8:30pm . Users will be notified via					
				1	\$	3	1	2	3	4	5	6	7				1	2	3	4	email if maintenance requires quiet systems.	
4	5	6	7	8	9	10	8	9	10	11	12	\$	14	5	6	7	8	9	\$	11	Production Software Updates and Self-Service Maintenance: The RWU Colleague system will be unavailable to all users as of 8:30pm until the following morning unless otherwise notified. Software updates will	
11	12	13	14	15	\$	17	15	16	17	18	19	20	21	12	13	14	15	16	17	18		
18	19	20	21	22	23	24	22	23	24	25	26	\$	28	19	20	21	22	23	\$	25		
25	26	27	28	29	\$	31	29	30	31					26	27	28	29	30				
		(Octobe	er			November									De	ecemb	er			be placed into production as of the previous cloning date.	
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	University & School of Law pay day as published by HR represented by \$ symbol.	
					1	2		1	2	3	4	\$	6				1	2	\$	4		
3	4	5	6	7	\$	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11	University & School of Law holiday as published by HR.	
10	11	12	13	14	15	16	14	15	16	17	18	\$	20	14	13	14	15	16	\$	18		
17	18	19	20	21	\$	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25	Food Service, Facilities Management, Professional Support	
24	25	26	27	28	29	30	28	29	30					26	27	28	29	30	\$		Staff Association, and Public Safety union employees	
31																					holiday observed.	