

It's as easy as

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## Frequently Asked Questions

### Where do I find the app?

Log in to the Apple App Store or Google Play and search for "LaundryConnect™ Pay" or scan this QR code.



### How do I load money into my account?

On the main screen, there is a "Refill My Account" button. Tap it, log in to your account, enter your payment information, and select an amount to add. The funds are automatically placed in your account.

### Is my credit card transaction secure?

Yes. LaundryConnect™ Pay transactions are SSL encrypted by your smartphone when connecting to our PCI-certified transaction host for the latest in transaction security.

### Where do I find my account balance?

The account balance is on the main screen, and is updated in real time.

### There is no Internet connection. Will my phone still work?

Yes. The phone connects to the machine via Bluetooth. As long as you have enough money in your account to start a cycle, you're ready to go.

**automatic** laundry  
superior service solutions

LaundryConnect™

Pay

THE NEW WAY TO PAY IN  
YOUR LAUNDRY ROOM

For prompt repair, please visit:  
**automaticlaundry.com**  
then select Request Service.

Our website also features helpful  
laundry tips and instructions.

Or call: **617.969.4340**

# LaundryConnect™ Pay

Download the FREE  
LaundryConnect™ Pay app:

1



or scan here →



2

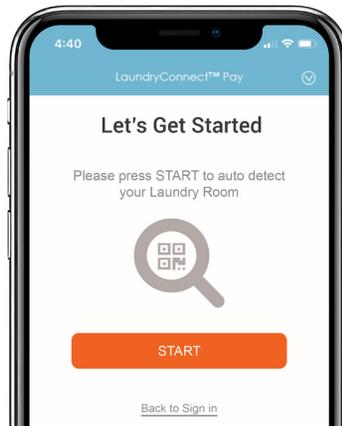
Register, sign in,  
and add credit to  
your account.

3

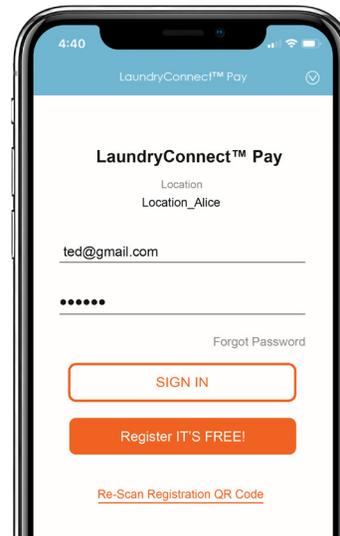
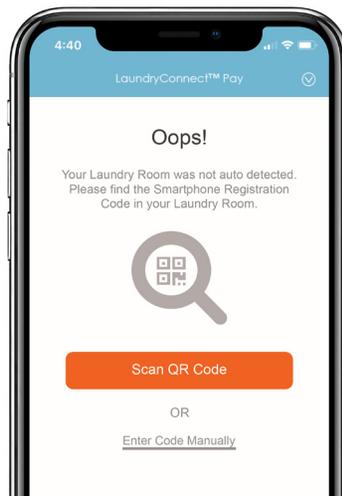
Enter the machine  
number or scan the  
QR code found on  
the machine.

## Identify Your Laundry Room

If you are in your  
Laundry Room,  
LaundryConnect™  
Pay will automatically  
detect your Laundry  
Room.



If you are not in your  
Laundry Room, enter  
the Smartphone  
Registration Code  
found on the back of  
this brochure or on  
the sign located in  
your Laundry Room.

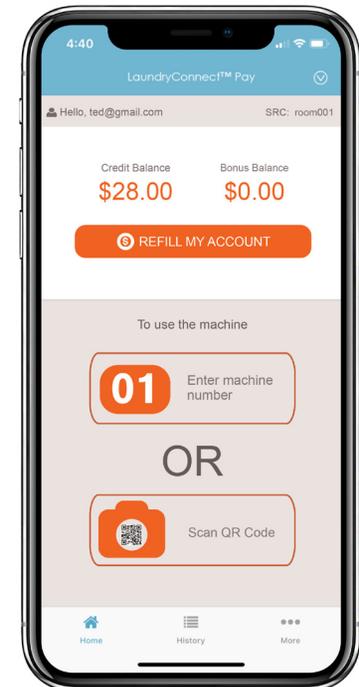


Once the app is launched, **choose the Register  
option if you do not already have an account.**

Load value with a credit or debit card.



DISCOVER



**Enter the machine number or scan the QR code**  
found on your selected machine and select OK.  
Your machine will start.